### **Outlook 2014: Automotive Trends**

Automotive as a media channel and a life application

# We noticed a key theme emerging for 2014

Advertiser Experience

### "Engineered Serendipity"

Consumer Experience

### How does this apply to Automotive?

### **2014 Key Automotive Trends**



**Connected car phenomenon** 

Mobile and App ecosystem

Megadata

Value Exchange

### **Insight:**

Automotive is being modified by the behavior of mobile audiences and expanding digital app and brand experiences into physical spaces



### Connected Car Phenomenon

It's not an illusion, everything you use is looking for a way to plug into your car



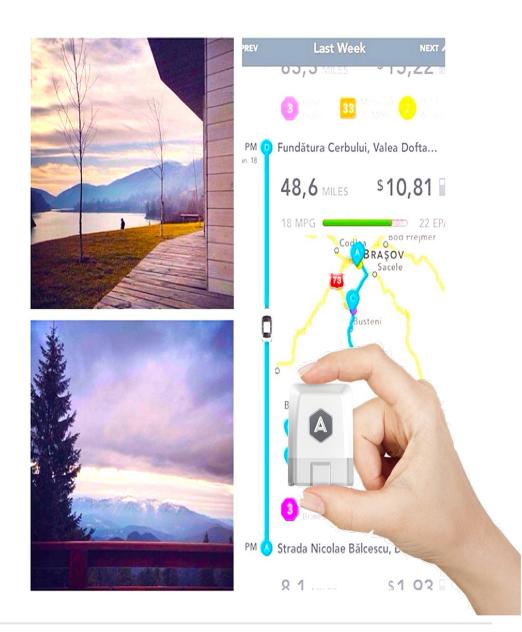
### Cars are becoming life beacons

### <u>V2V</u>

Gas mileage to engine diagnostics to autonomous navigation

Automatic makes any car with an OBD-II port into an iBeacon

Brands offer services to, and receive data from, your car

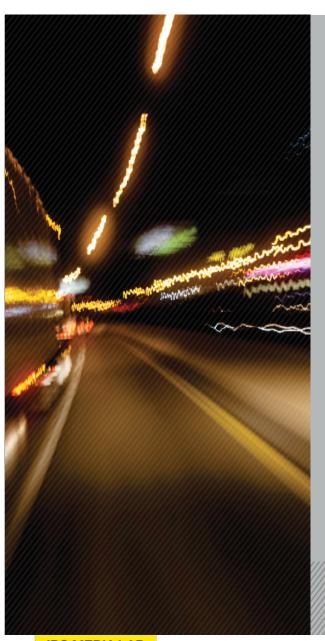


Automotive is becoming a new ecosystem for data and engagement





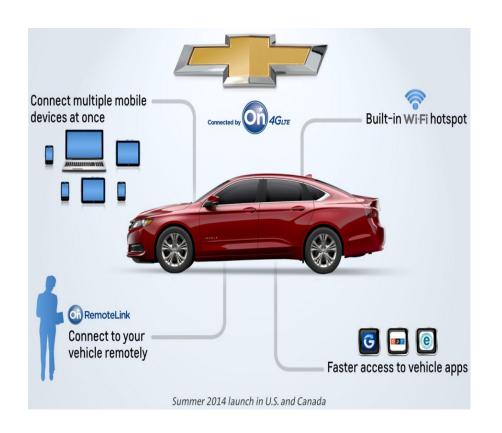




### Mobile and App Ecosystem

Automotive is the new mobile battleground; it's the #1 tech trend we found at CES 2014, that impacts media audiences

### Your car could be a Wi-Fi hotspot



### **Chevy 4G LTE**

GM and AT&T announced a partnership to build 4G LTE connectivity into upcoming Chevrolet vehicles. This upgraded edition of OnStar will enable drivers to install an AT&T SIM card into their cars, allowing them to access the Internet.

This in turn will power a suite of mobile apps redesigned for driving safety, and will serve as a WiFi hotspot for passengers.

The idea of simply adding your car to your data plan, along with your phones and tablets, further underscores that the car can be thought of as a mobile device. And as with other mobile devices, reaching audiences who use them is imperative.

More info: <a href="http://labt.ag/1db9nzJ">http://labt.ag/1db9nzJ</a>

### Your car can be an app

### **Open Automotive Alliance**

Google announced a partnership with several major automakers to launch Android-based infotainment systems starting in 2014. It will be carefully crafted for safety and will be an open platform carmakers can tailor for their needs. Since it is based on Android, it will be able to draw on a large existing base of developers.

Brands should keep an eye on when or whether to migrate their existing Android apps to this platform.

More info:

http://www.openautoalliance.net



### Sometime soon, it will prove to be both

### **SYNC App Link**

Ford announced SYNC App Link at Mobile World Congress, which will give brands access to provide data-driven branded experiences in a captive setting.

Partners already aboard:



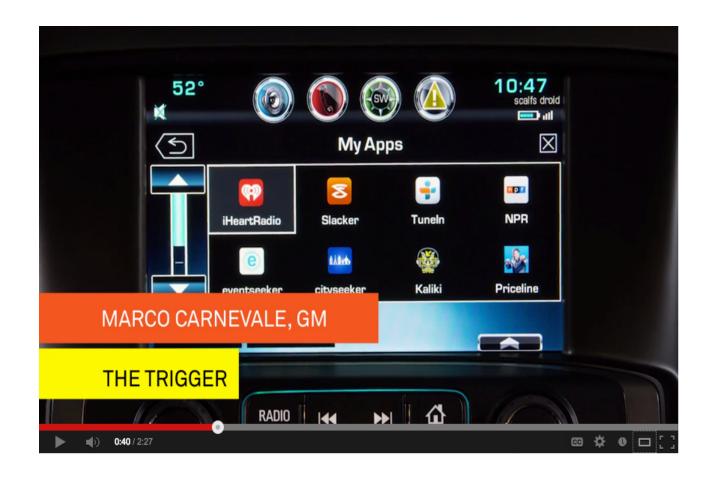








### Opt-in for mobile data sharing is essential to the development of the app ecosystems in cars



### Now even Apple is moving iOS to the in-dash car experience

#### Apple CarPlay: iOS on Your Dashboard

Apple has announced its new in-car iPhone integration system, designed to be an eye-free system which allows drivers to safely use their phone in the car with three key functions:

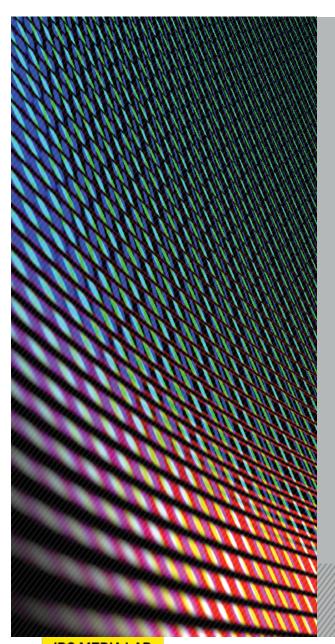
- 1. Voice Command
- 2. Music and entertainment
- 3. Mobile applications

This is a big deal because Apple is angling for control of the automotive ecosystem by focusing on Siri as the interface for iTunes, dictation of texts/message, navigation, and calling.

#### More info:

http://gizmodo.com/apple-carplay-ios-on-your-dashboard-1535053054





### Megadata

### Quantified self is becoming quantified car

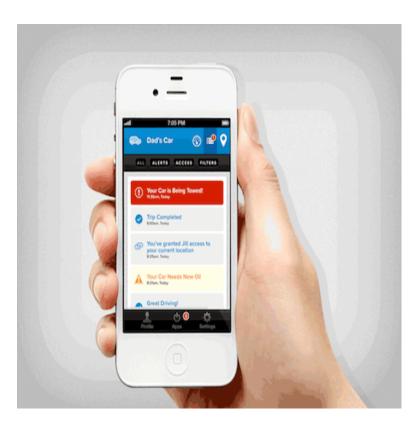
### **Dash**

A hardware device and accompanying smartphone app which offers real-time feedback on your driving. Interesting features include:

- Maps showing retail pricing info: cheapest gas nearby
- Social feature integration: sharing, ratings, friends picks



## Cars now act as hive minds and can provide micro-location information like whether windshield wipers are on...





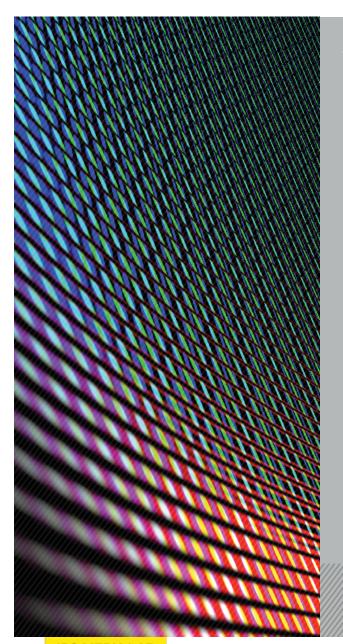
### ...so you can figure out what to wear, before you leave your driveway



# The automotive industry is now a key information hub in the mobile and social data ecosystem

As cars create more behavioral data, they will become tools for predictive analyses, offer optimization, and transform themselves into a form of alternative media.

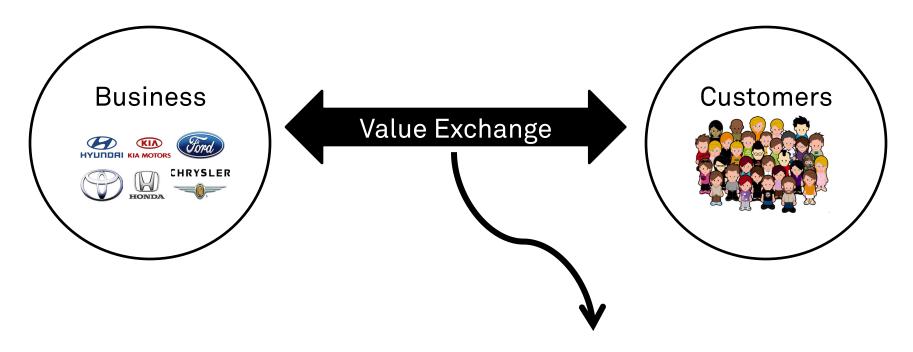




### Value Exchange

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# Simply put, value doesn't just mean money. It can be any information that makes consumers lives better or informs the brand about the consumer...



Could also be time, access, information, etc.

### ...which is super important to the new, "digitally native" automotive target audiences

### Generation Y (a.k.a) Millennials



1980-2000

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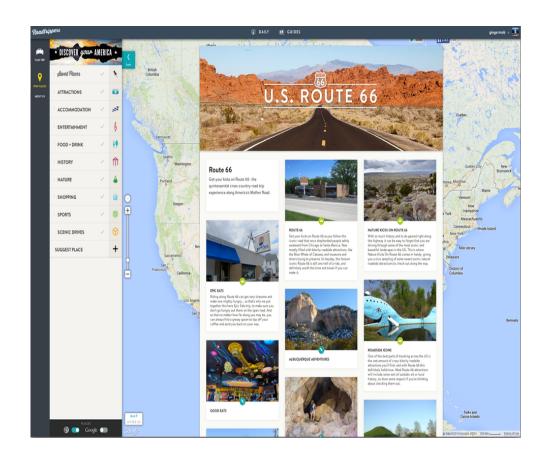
• The oldest were 4 when Apple release the Macintosh personal computer

#### **Generation Z**



2001-todayDid not exist when DVDs (1995) and Netflix digital streaming (1999) came to market

# Digital natives want to curate their own journeys and broadcast content to the crowd. Facilitate these activities to gain interest and loyalty



Influencing the crowd is key, because car buying is now a communal project, in which prospects can leverage their friends and family to upgrade product



# What are the key takeaways?

### Simple and basic rules of engagement

- Be willing to experiment with both useful content and ad messaging in car
- 2. Remember processing power and horsepower are becoming equals; use applications as a gateway to engage
- 3. Be prepared to use data to maintain contact with customers after purchase
- 4. Embrace serendipity and make brand content/ messaging be additive to the car buying, searching, and driving experience

### Important things to review from the Lab

#### Research studies to ask us about

#### Content

Branded content



#### Real Time

• Real-time ads



#### Multi-Screen

- Bridging TV data to better target digital
- Are all screens created equal?
- Effects of multi-tasking on radio and TV ad effectiveness







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### Thanks, and good luck!

If you want to learn even more, get in touch:

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